



Tennessee Department  
of Human Services

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# Guía de Recursos de la Comunidad



# Guía de Recursos de la Comunidad

Compliments of

Allegra Print & Imaging  
Butler & Associates  
Family Resource Center  
Girling Health Care, Inc.  
United Way of Sevier County

Amedisys Home Health  
Department of Human Services  
Fort Sanders Sevier Medical Center  
Tennessee State Bank  
Wellington Place

Sevier County Health Improvement Council

2009 Resource Guide's 10th Anniversary  
In appreciation of Dr. Vada Bogart, Sevierville Intermediate School

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*A sincere "Thank You" to Doris Stogner & Kim Tinajero for donating their time and expertise!*

# Guía de Recursos de la Comunidad

Este guía es presentado por  
**Family Resource Center & Department of Human Services**

Sevierville, TN 37862  
 (865) 428-7999 OR (865) 429-7005

Para asistir a los miembros de la comunidad en  
 Los servicios públicos.

## ABUSO

### CHILD

Child HELP U.S.A.	800-422-4453
Court Appointed Special Advocates of E.T.	329-3399
Parent Helpline	800-356-6767
Safe Harbor Child Advocacy Center	774-1777
Sevier County Children's Shelter	453-9064
TN Dept. of Children's Services	429-7012

### MAYOR

Adult Protective Services	594-5685
Samaritan Place (Emerg. Senior Shelter)	684-1880

### SEXUAL/VIOLACION/ATAQUE

R.A.I.N.N. (Rape, Abuse, Incest, Ntl, Network)	888-522-5244
Safe Haven	522-7273

### MATRIMONIO

Family Anger Mngmt.	771-0561
Family Crisis Center (24 hours)	637-8000
SafeSpace Shelter (Domestic Violence)	800-244-5968
Serenity Shelter	673-6540

## ADOPCION/CASAS

Tennessee Children's Home East	584-0841
TN Dept. Children's Services	429-7012

## EDUCACION ADULTA

English Second Language	429-5243
Goodwill Industries	453-4155
Sevier Co. Adult Education Program	429-5243

## ASISTENCIA DE DESPUES DE HORAS

Runaway Hotline	800-786-2929
	800-RUNAWAY
Runaway Shelter (Part of Child & Family)	523-2689

## A.I.D.S./H.I.V.

AIDS Info	800-448-0440
AIDS Specialized Testing	800-584-8183
CDC Business & Labor Resource Service	877-242-9760
CDC Ntl. Prevention Information Network	800-458-5231
Great Starts/Day Care Program	246-1100
Hope Center (Ft. Sanders Reg. – AIDS Support)	541-3767

## A.I.D.S./H.I.V. (Cont.)

Ntl. Center for Disease Control Hotline (CDC)	800-232-4636
Positively Living	525-1540

## ALCOHOL / DROGAS

Agape, Inc. (Women)	546-7577
Al-a-non & Al-a-teen	525-9040
Alcohol Abuse Hotline	800-252-6465
Alcoholics Anonymous Helpline	522-9667
Blount Memorial Emotional Health & Recovery	865-981-2300
Center Pointe Adult Services	523-4704
Drug Abuse Hotline	800-662-4357
E.M. Jellinek Center, Inc. (Men)	525-4627
English Mountain Recovery	774-9797
Gateway Center Adolescent Services	524-5757
Great Smokies Community Classes	771-0561
Helen Ross McNabb	637-9711
Knox Area Rescue Ministries	673-6540
Knoxville Medical Clinic	522-0161
Narcotics Anonymous Helpline	866-617-1710
Peninsula Outpatient Center (Sevier)	970-9800
St. Mary's Behavioral Health Services	545-7220
Teen Challenge	546-8933

## ALZHEIMER'S

Alzheimer's Association	544-6288
Alzheimers Support Group (Caregiver)	428-5182
A Place for Mom	866-333-4855
Blount Memorial- Senior Services	977-5744
Mountain Brook Village	428-2445
Riverstone Senior Behavioral Center	373-1745
Wellington Place	774-2221

## CONTROL DE ANIMALES

Humane Society	453-7000
Sevier Co. Sheriff	774-3914
Sevierville Police	453-5507

## ARTHRITIS

Arthritis Foundation	470-7909
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## CIEGO/PROBLEMAS AUDITIVOS

American Council of the Blind	800-424-8666
American Foundation for Blind	800-232-5463
Council of the Blind	453-2851
Lions Club of Pigeon Forge	453-2437
Lions Club of Sevierville	453-2025
Prevent Blindness America	800-331-2020
Services for the Blind & Vision Imp.	800-628-7818

## CANCER

American Cancer Society	584-1668
Look Good, Feel Better	800-227-2345
National Cancer Institute	800-422-6237
Smoky Mtn. Cancer Support Group	428-5834
The Wellness Community	546-4661

## PROGRAMAS DE NIÑOS

American S.I.D.S. Institute	800-232-7437
Children's Special Medical Services	453-1032
Dollywood Foundation	428-9606
East Tenn. Children's Hospital	541-8000
Great Starts Day Care Program	525-4794
Headstart	453-6331
Tenn. Early Intervention (Birth - 3 yrs)	800-852-7157
Trula Lawson Early Childhood Ctr.	428-5793

## ROPAS

Goodwill Industries (Retail)	453-0007
Knox Area Rescue Ministry	673-6540
Salvation Army (Retail)	428-6723
TN Life Resources	428-8650

## AYUDA DE CONSUMIR

Better Business Bureau	692-1600
Consumer Credit Counseling	800-251-2227
Disability Law & Advocacy	800-342-1660
Peninsula Outpatient Center - Sevier	970-9800
Postal Service	800-275-8777

## PROGRAMAS CORRECCIONALES

Mtn. View Youth Development Center	865-397-0174
Sevier Co. Juvenile Facility	774-3800

## CONSEJERO

Blount Memorial Emotional Health & Recovery	865-981-2300
Cherokee Health Systems	573-0698
Child & Family TN	524-7483
Child HELP U.S.A.	800-422-4453
Florence Crittenton Agency (Teen Preg)	602-2021

## APOYO PSICOLOGICO

Helen Ross McNabb	637-9711
P.A.S.A.A.C (Sex Abuse)	246-1100
Peninsula Outpatient Center- Sevier	970-9800
Peninsula Senior Day Hospital	374-7154
Teen Challenge	546-8933
The ARK Foundation	851-2043
Youth Villages	560-2550

## SITUACIONES DE EMERGENCIAS

Child Find of America	
I AM LOST	800-426-5678
Family Crisis Center (24 hours)	637-8000
Fire Dept., Medical, Police & Sheriff	911
National Runaway Hotline	800-786-2929
Runaway Shelter	523-2689
Salvation Army	908-4010
Sevier County Children's Shelter	453-9064
Sevier Co. HELP Fund/Doug.Cher.	453-7131
Smoky Mtn. Area Rescue Ministries	908-3153
Tennessee Poison Center	800-222-1222
Women's Care Center (Pregnancy)	428-4673
Youth Villages	560-2550

## SORDO/PROBLEMAS DE OIR

American Speech-Language-Hearing Assoc.	800-638-8255
Knoxville Center of the Deaf	579-0832
TTY Line	573-5640
Services for the Deaf & Hard of Hearing	800-628-7818
TN Council for Hearing Impaired	
TTY Line	800-270-1349
TN Relay Center for the Hearing Impaired	800-848-0299
TTY Line	800-848-0298
TN School for the Deaf	594-6022

## CONSEJEROS DE CREDITO Y DEBITO

Consumer Credit Counseling	800-251-2227
Financial Responsibility	771-0561

## DIABETES

American Diabetes Assoc.	800-342-2383
Blount Memorial Diabetes Mgmt.	865-977-5767
Ft. Sanders Diabetes Center	531-5580

## ASISTENCIA DE DESASTRES

American Red Cross	584-2999
Sevier Co. Emergency Mngmt. Agency	453-4919

**EDUCACION Y PREVENCIÓN**

Blount Memorial Senior Services	977-5744
Kids on the Block	524-7483
March of Dimes (TAP—Teen Preg.)	694-6003
Safe Harbor Child Advocacy Center	774-1777
Safe Haven	522-7273
Sevier County School System	453-4671
Univ. of TN Extension-Sevier Co.	453-3695

**ASISTENCIA DE TRABAJOS**

Career Counseling (Resumes & Training Info.)	436-4381
Douglas Cooperative	428-3423
Gatlinburg Career Center	436-5131
Goodwill Industries	453-4155
Meritan (55 +)	769-8007
TN. Claims Center (Unemployment)	877-813-0950
Tenn. Dept. of Labor & Employment	429-7001
Workforce Investment Act (16-22 year olds)	453-4671 x 3015

**MEDIOAMBIENTAL**

East TN Community Design Center	525-9945
Health & Environmental (water)	429-1766
Univ. of TN Extension-Sevier Co.	453-3695

**PLAN DE FAMILIAS**

Sevier County Health Dept.	453-1032
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**COMIDA**

Angel Food Ministries	679-6796
C.R.O.S.S. Ministries (Seymour ONLY)	579-6192
Douglas Cherokee Nutrition Program	453-4906
Sevier County Food Ministries	428-5182
Sevier County Health Dept.-WIC Program	453-1032
Sevier Co. HELP Fund/Doug. Cher.	453-7131
Tennessee Life Resources	428-8650
TN Dept of Human Services (Food Stamps)	429-7005

**AYUDA DE ADOPTAR**

Child & Family, TN	524-7483
Smoky Mtn. Children's Home	453-4644
Wears Valley Ranch	429-5437
Youth Villages	560-2558

**FRAUDE**

Medicaid	800-433-9982
Medicare	800-447-8477
TN Securities Division	800-863-9117

**NECESITA MUEBLES**

Knox Area Rescue	521-7766
Salvation Army Thrift Store	428-6723

**INFORMACION DE SALUD Y SEGURIDAD**

ALS - Lou Gehrigs Disease	877-216-5551
American Cancer Society	800-227-2345
American Heart Association	800-242-8721
American Medical System	800-328-3881
Arthritis Foundation	470-7909
East TN Comprehensive Hemophilia Ctr	305-9170
Environmental Health Dept. (Safe Drinking & Well Testing Water)	429-1766
Epilepsy Foundation of East TN	522-4991
Family Assistance Service Center	866-311-4287
Fort Sanders Sevier Medical Center	429-9355
Health Assist Tennessee	800-722-7474
Lung Line (800-222-LUNG)	800-222-5864
March of Dimes	694-6003
Mountain Hope Good Shepherd Clinic	774-7684
National Down Syndrome Society	800-221-4602
National Kidney Foundation of East TN	688-5481
Ntl. Organization for Rare Disorders	800-999-6673
Prevent Blindness America	800-331-2020
Sudden Infant Death Syndrome	800-232-7437
Tennessee Poison Control	800-222-1222
U.S.D.A. Meat & Poultry Hotline	888-674-6854

**AYUDA DE SALUD DE CASA**

Amedisys Home Health	428-2510
Covenant Home Care & Hospice	374-0600
Girling Health Care, Inc.	428-3345
Smoky Mtn. Home Health & Hospice	423-623-0233
St. Mary's Home Care	632-5711

**ENFERMOS TERMINALES**

Amedisys Hospice	689-7123
Blount Mem. Hosp. Hospice & Pallative Care	865-977-5702
Covenant Home Care & Hospice	374-0600
Hospicelink Referral	800-331-1620
Smoky Mtn. Home Health & Hospice	423-623-0233
St. Mary's Hospice	925-5500

**HOSPITALES**

Blount Memorial Hospital	983-7211
East. Tenn Children's Hospital	541-8000
Fort Sanders Sevier Medical Center	429-6100

## CASAS

(For Homeless see Shelters)	
A Place for Mom	866-333-4855
Breckenridge Apartments (Seniors)	774-0790
Eastgate Homes	453-8500
Gateway Village	453-1729
LeConte Terrace Apts. (Seniors)	774-8885
Park Village Apartments	428-5280
Renaissance Square (Seniors)	579-4886
Ridgewood Village	429-8029
Riverview Apartments (Seniors)	453-0824
Robert Howard Village	453-8500
Samaritan Place (Emerg. Senior Housing)	684-1880
The Common's (Seniors)	573-0803
TN Housing Development Agency	594-6696
Woodland Park (Seniors)	429-6896

## INFORMACION Y REMITAR

Alzheimer's Association	544-6288
Council on Aging	453-8080
Dept. of Veterans Affairs	800-827-1000
East Tenn 2-1-1	866-588-4211
Family Resource Center	428-7999
Ft. Sanders Sevier Medical Center	453-9355
Hospicelink	800-331-1620
Infant Toddler Helpline	577-5723
Ntl. Center for Disease Control Hotline (CDC)	800-232-4636
National Kidney Foundation	688-5481
National Runaway Hotline	800-621-4000
Peninsula Outpatient Center	970-9800
Sevier Co. Public Library System	453-3532
Social Security Administration	800-772-1213
Teen Challenge	546-8933
TN Dept. of Health	215-5300
TN Dept. of Human Services	429-7005
Women's Care Center (Pregnancy)	428-4673

## DERECHOS CIVILES Y AYUDA LEGAL

American Civil Liberties Union of TN (Nashville)	615-320-7142
Butler & Associates (Soc. Sec. Disability)	621-9637
Disability Law & Advocacy	800-342-1660
Legal Aid of East TN	637-0484
TN Division of Consumer Affairs	800-342-8385
TN Human Rights Commission	800-325-9664

## SERVICIOS DE MEDICOS DE SALUD

Baptist Senior Health Center	428-5614
Blount Memorial Family Care Center	342-8100
Blount Memorial Hospital	983-7211
Cherokee Health System	573-0698
East TN Comprehensive Hemophilia Ctr	544-9170
Family Assistance Service Center	866-311-4287
Fort Sanders Sevier Medical Center	429-6100
Health Assist Tennessee	800-722-7474
Mtn. Hope Good Shepherd Clinic	774-7684
Sevier Co. Health Dept.	453-1032
Dental (3-21 yrs)	453-1032
Western Heights Dental	522-1244

## MEDICACION

Pharmacy Home Delivery	800-862-1456
Sevier Co. HELP Fund/Doug. Cher.	453-7131

## DISCAPACITADOS MENTALES

Beta Home, Inc. (Adults)	521-7683
Dept. of Mental Retardation Services of TN	588-0508 x111
Disability Law & Advocacy	800-342-1660
Douglas Cooperative	428-3423
Goodwill Industries	453-4155
Helen Ross McNabb Center	637-9711
Lakeshore Mental Health Institute	584-1561
Ntl. Alliance for the Mentally Ill (NAMI)	428-5988
Pleasant Tree Apts & Crisis Center (Women)	524-1312
Sevier Wellness Recovery Center	705-2054
TN Early Intervention System	800-852-7157
TN Voices for Children	800-670-9882

## PARENTALES

Child & Family TN	524-7483
Family Resource Center	428-7999
Florence Crittenton Agency (Teen Preg)	602-2021
Healthy Families East Tennessee	637-9711
Parent Helpline	800-356-6767
Parents Abduction Prevention/Child Find	800-292-9688
Regional Intervention Program	523-8695

## DISCAPACITADOS FISICOS

Butler & Associates (Soc. Sec. Disability)	621-9637
Cerebral Palsy Center of Knoxville (Adults)	523-0491
Douglas Cooperative	428-3423
Tax Relief Program	453-2767

**BIBLIOTECA PUBLICA**

Anna Porter (Gatlinburg Library)	436-5588
Kodak Branch Library	933-0078
Pigeon Forge Public Library	429-7490
Sevierville Library	453-3532
Seymour Branch Library	573-0728

**SERVICIOS INTERNACIONALES**

American Leprosy Missions	800-543-3135
American Red Cross	584-2999
CARE	800-521-CARE
Children's Wish Foundation	800-323-9474

**PROGRAMAS DE ADULTOS**

A.A.R.P.	453-6130
Amedisys Home Health	428-2510
Amedisys Hospice	689-7123
Baptist Geriatric Assessment Program	632-5058
Baptist Senior Health Center	428-5614
Blount Memorial Elder Assessment	865-981-2315
Blount Memorial Senior Services	865-977-5744
Bright Star Healthcare	690-6282

**Care Facilities**

Ft. Sanders Sevier Nursing Home	429-6694
Iris Vest Widow's Ministry Center	453-7707
Liberty Assisted Living	984-7047
Mountain Brook Village	428-2445
New Vistas	908-8880
Pigeon Forge Care & Rehab Center	428-5454
Sevier Co. Health Care Center	453-4747
Wellington Place (+Adult Day Care/Respite)	774-2221
Covenant Health Passport	541-4500
Covenant Home Care & Hospice	374-0600
Ft. Sanders Sevier Senior Center	453-8080
Girling Health Care , Inc.	428-3345
Home Instead Senior Care	453-4488
Peninsula Senior Day Hospital	374-7154
Samaritan Place (Emerg. Senior Shelter)	684-1880
Sevier Co. Geriatric Screening Team	428-7999
Sevier County Council on Aging	453-8080
Smoky Mtn. Home Health & Hospice	423-623-0233
Social Security Administration	800-772-1213
Sr. Citizen Home Assistance (Sitters, errands, housekeeping, baths)	453-6853
St. Mary's Behavioral Health Services	545-7220
St. Mary's Home Care	632-5711
St. Mary's Prime Life for Seniors	549-4653
Tax Relief Program & Tax Freeze Prog.	453-2767

**REFUGIO**

Knox Area Rescue Ministries	673-6540
Runaway Shelter (Teens 12-17)	523-2689
SafeSpace (Domestic Violence)	800-244-5968
Samaritan Place (Seniors)	684-1880
Serenity Shelter (24 Hour Crisis Line)	971-4673
Sevier County Children's Shelter	453-9064
Smoky Mtn. Area Rescue Ministries	908-3153

**GRUPOS DE AYUDA**

Alzheimers Caregiver Support Group	428-5182
Alzheimers & Caregiver Support Group	774-2221
American Cancer Society	584-1668
Blount Memorial Caregiver Support Group	977-5744
Grief Support Group (FSSMC)	453-7111
Ntl. Alliance for the Mentally III (NAMI)	428-5988
Parkinson's Support Group	428-7197
SafeSpace Support Group (Domestic Violence)	453-9254
Sevier Wellness Recovery Center	705-2054
Smoky Mtn. Cancer Support Group	428-5834
The Wellness Community (Cancer)	546-4661
Trula Lawson Early Childhood Ctr (Children)	428-5793

**TRANSPORTACION**

East TN Human Resource Agency (ETHRA)	428-1795
Gatlinburg Trolley	436-3897
Pigeon Forge & Sevierville Trolley	453-6444
Sassafras Trans	696-7125
Sevier Co. Office on Aging (Seniors on the Go!)	453-8080x105

**UNITED WAY**

Blount County	865-982-2251
Greater Knoxville	523-9131
Hamblen County	423-581-8601
Jefferson County	523-9131
Sevier County	453-4261

**UTILIDADES**

C.R.O.S.S. Ministries (Seymour ONLY)	579-6192
Project HELP	637-6700
Salvation Army	908-4010
Sevier Co. HELP Fund / LIHEAP	453-7131
Smoky Mtn. Area Rescue Ministries	908-3153

### VETERANOS

American Legion Post 104	908-4310
Dept. of Veterans Affairs	800-827-1000
Sevier Co. Veterans Service Officer	453-8073
Tax Relief Program	453-2767

### REHABILITAR VOCACIONAL

Department of Human Services	429-7005
Douglas Cooperative	428-3423
Goodwill Industries	453-4155

### PROGRAMAS INFANTILES

Boy Scouts of America	588-6514
Boys & Girls Club	428-5437
Girl Scouts	688-9440
Helen Ross McNabb, Children & Youth	523-8695
Sevier County 4-H	453-3695
Sevierville Parks & Recreation	453-5441
WIA-Workforce Investment Act (16-22 yrs)	453-4671x3015

### I NEED...

Ambulance _____	453-3200
Auto Tags _____	453-5502
Birth Certificate _____	615-741-1763
Chamber of Commerce	
Gatlinburg _____	430-4148
P.F. Dept. of Tourism _____	453-8574
Sevierville _____	453-6411
Death Certificate _____	615-741-1763
Driver's License _____	429-7016
Electric System _____	453-2887
Food Stamps _____	429-7005
Housing Authority _____	453-8500
Hospital _____	429-6100
Library _____	453-3532
Living Will _____	691-2551
Marriage License _____	453-5502
Pauper's Burial _____	453-6136
Post Office _____	800-275-8777
Social Security _____	800-772-1213
Telephone Service _____	557-6500
Time & Temperature _____	453-6171
Voter Registration _____	453-6985
Welfare _____	429-7005



United Way  
of Sevier County



*Wellington Place*

BROOKDALE  
SENIOR LIVING